

Fair Wear & Tear Guide Summary	Fair Wear & Tear ?
General	
Missing Service Manual, Owner's Manual	No
Missing or damaged keys or security system remote (if applicable)	No
Equipment	
Missing or damaged manufacturer supplied tools and accessories and equipment supplied with the vehicle and listed on the RO or Vehicle Condition Report	No
e.g. Missing/damaged cigarette lighter, knobs, trims, aerials, tools and jack	No
Information stored in GPS/Satellite Navigation systems should be deleted	
Glass	
Chips, cracks, bullseyes and stars	No
Non-operational or cracked/broken headlights or lenses	No
Tyres	
Missing spare tyre	No
Premature wear and damage	No
Wheel Trims (including hubcaps)	
Missing, split, badly disfigured, heavy scuffing	No
Minor scuffing	Yes
Interior - trim/upholstery/carpets/controls	
Screw holes from radio and or car phone removal	No
Seats/trim - burnt, cut, holed, ripped, visible repairs	No
Soiling to seats and carpets - caused by normal use	Yes
Soiling to roof linings	No
Permanent soiling to seats and carpets - caused by abuse, spills, grease, etc	No
Rips, cuts, marks, splits to trim and controls	No
Tobacco or organic material smells	No
Missing or inferior quality replacement controls	No
Torn or split luggage area trim panels and floor coverings	No
Paint/Body	
Minor scratching - less than 25mm in length and shallow, 2 per panel	Yes
Major scratching - more than 25mm in length and deep, more than 2 per panel	No
Minor touch ups or minor flaking	Yes
Prominent touchups, spoils from bird/tree droppings, major flaking	No
Evidence of poor repairs, colour mismatch, mis-alignment between panels	No
Major abrasions - more than 25mm, signs of constant use of automatic car wash	No
Dents - greater than 20mm diameter or paint surface penetration	No
Dents - less than 20mm diameter, no paint surface penetration and no more than 2 per panel	Yes
Hail damage, buckling, distortion, missing badges	No
Minor stone chipping on bonnet, lower doors, wheel guards	Yes
Prominent areas of major stone chipping	No
Un-repaired or poorly repaired aerial holes (or aerial must be left in place)	No
Corrosion irrespective of the cause	No
Damage caused to the vehicle due to the attachment or removal of decals/stickers	No
Damage to paintwork from bird and bat droppings	No
Mouldings/Grille/Bumpers/Mudflaps	
Minor parking damage - scuffing, light scratches	Yes
Medium damage - divots, gouging, minor dents, cracks	No
Major damage - rips, major dents, distortions, holes	No
Missing moulds, grilles, bumpers or mudflaps originally fitted to the vehicles	No
Underbody	
Minor dents and deformations impacting aesthetics only	Yes
Major impact damage	No
Corrosion irrespective of the cause	No
Exhaust leaks which are the result of visible damage to the exhaust system	No
Mechanical Condition	
Failure to service and maintain the vehicle in accordance with the manufacturer's recommendations, resulting in premature component or assembly failure (e.g. engine seizure, metal to metal brakes, transmission failure)	No
Premature component or assembly failure attributable to operating conditions and or the build-up of mud of any description	No